



CURTAIN AND DRAPE DRY CLEANING DISCLAIMER

CUST NAME: _____ **PHONE NUMBER:** _____

The dry cleaner will take utmost care in the cleaning of your curtains, but no responsibility can be taken in some instances where the care label instructions are followed. Please consider the following:

- By law all professionally made curtains and drapes must have a cleaning label attached which indicates a possible shrinkage of 3% when cleaned. Our unique system enables us to maintain the stability of fabric in almost every instance, therefore, the risk of shrinkage is minimal.
- In some cases where shrinkage does occur, please be aware that shrinkage of up to 3% is allowable under law. (3% in a 2.5m drop is 7.5cm)
- The age of the curtains and the amount of exposure to sunlight can have an effect on the cleaning performance
- Light Damage is destructive to many textiles and will progressively degrade fibres that are exposed during use. This can cause tearing along the pleat fold lines during the agitation process. Coloured dyes and prints can also be affected by sunlight.
- Water marks are due to contact with moisture while curtains are hanging, and the reaction with a build up of impurities collected on the fabric over time. Even condensation off the window can produce this moisture. Sometimes watermarks appear more obvious on drapes after the necessary drying process. Existing watermarks will rarely remove in the cleaning processes unless they are very recent, or if the use of an oxygenating bleaches fall within the care label recommendations.
- Damage to curtain and lining Acrylic Coatings or Bonding" can sometimes occur during the cleaning processes. Sometimes this will appear as a blistering effect, and occasionally the coating will peel off the fabric. Where care label recommendations have been followed, responsibility for this result does not lie with the drycleaner. If the customer is unhappy with this reasoning an independent laboratory test can be organised to resolve the matter, however if the results prove that the care label was followed accordingly the customer will bear the cost of testing

Having read and understanding the above, I wish to proceed in having my curtains cleaned.

SIGNATURE.....

I HAVE READ AND EXPLAINED THE ABOVE TO THE CUSTOMER

EMPLOYEE:

SIGNATURE